

Packaging Your Ratio for Return



Important Notes

- Place everything within your retail box in correct orientation, as shown above.
- Double-check that your machine cord is wound and **plug is taped down** in recessed area of molded pulp base support with prongs facing away from the machine base. Remember to wrap your machine and your carafe in **separate polybags** included *before* placing into molded pulp.
- Place Fill Lid in the top of your machine within proper recessed fill area.
- Items damaged in return shipping due to improper packaging, or machines that are returned exceptionally dirty from use/abuse, may be charged a re-stocking fee of up to 20% of the purchase price. We also reserve the right to assess a re-stocking fee if the return does not follow the guidelines listed in our Return Policy.

Thank you for taking great care in re-packaging your Ratio.

